



INSTALLATION WARRANTY

Trade Bifolds UK Ltd offers a 5 year parts only warranty on all our products with a 2 year glass warranty. This includes all profiles, hardware and accessories and is provided in conjunction with Trade Bifolds UK Ltd recommended guidelines on maintenance and installation.

Aluminium Profiles

All aluminium and thermal insulation profiles are guaranteed for a period of 5 years. This includes adherence between the polyamide strips and the aluminium. The 5 year guarantee extends to the thermal and mechanical properties of the insulator, within the boundaries defined by the technical specification.

Polyester Powder Coating

Trade Bifolds UK Ltd offers a 5 year guarantee on all polyester powder coatings depending on site location.

Hardware and Accessories

All hardware and accessories, including locks, handles and hinges are guaranteed against faulty materials, resulting in a product failure within the product specifications.

Maintenance

The windows/doors surfaces and inner chambers should be cleaned using warm water. The surfaces should be cleaned using a soft cloth, sponge or a soft natural bristle brush. All areas to be thoroughly dried after cleaning. Maintenance should be carried out at least twice a year, or more frequently depending upon the hostility of the environment, ie coastal regions or dusty.

Examples of these are:

- Near the coast or close to estuaries of large rivers (5km)
- Within industrial areas, in particular areas with heavy emission of chemicals, fluorides, gases and/or materials

- Within urban areas (exhaust of combustion gases)
- Exposure to large traffic (motorways, railways, airports)
- Very aggressive atmospheres (e.g swimming pools, water treatment industry, laboratories, pollution by animals etc.)

Terms and Conditions

This guarantee is only valid if maintenance procedures are followed. This guarantee does not cover installations where the installation manual has not been followed.

This warranty does not cover and Trade Bifolds UK Ltd hereby disclaims all liability for, any window or door which has been subject to abuse, alterations, modifications neglect, misuse, abnormal use, accident, fire, war, flood, earthquakes, acts of god or damages caused by parts not supplied by Trade Bifolds UK Ltd.

Declaration

The customer must notify Trade Bifolds UK Ltd in writing within sixty (60) days after such defect either appears or should have been discovered after the exercise of reasonable diligence. Failure of the claiming party to notify Trade Bifolds UK Ltd within such period shall automatically relieve Trade Bifolds UK Ltd of any and all responsibility and or liability. **To be admissible, the guarantee claim must be accompanied by a copy of the original Trade Bifolds UK Ltd invoice paid in full and a copy of the order form, with information regarding location of the installation.**

This warranty is non-transferrable.